

## Privacy Policy

For the development and everyday use of the service we collect some information when you use Tuudo mobile app. We do not hand over your personal information without your explicit permission. However, some of your personal information must be saved and processed regarding the normal use and personalized messaging within the service. You can read more about the processed information below.

For more information about the EU General Data Protection Regulation (EU 679/2016), see the following web pages:

Finnish: <https://eur-lex.europa.eu/legal-content/FI/TXT/?uri=CELEX:02016R0679-20160504>

English: <https://eur-lex.europa.eu/eli/reg/2016/679/2016-05-04>

You can find more information about your rights regarding your data from the following links:

Finnish: <https://tietosuoja.fi/tunne-oikeutesi>

English: <https://tietosuoja.fi/en/know-your-rights>

### Name of the register

Tuudo käyttäjärekisteri (Tuudo user register)

### Register holder and contact information

Tuudo Oy

Paavo Havaksen tie 5 F

90570 Oulu, Finland

[info@tuudo.fi](mailto:info@tuudo.fi)

Business ID: FI27180953

### Purpose of data processing

User identification in the service

Communication in the service

Service personalization

Service development and problem solving

Marketing

Statistics

Scientific research

### Register may include the following personal information

Full name of the person

National student identification code

Student number

Study rights

Date of birth

Personal identity code

E-mail address

Phone number

Unique mobile device identification code

Unique identification codes from third party information systems (such as student information system of the user's institution)

Any personal information the user may input while using the service, such as chat messages.

## Information sources

Institution (such as the University of the user) information systems and services  
Identification services and systems provided by third parties  
Users device operating system  
User input

## Other

- Information is being processed only in information systems that are physically located in EU- or ETA-countries.
- In case of problem solving and service development some of the user's personal information can be only handed over to the personnel of the user's educational institution or the provider of institution's identification service. No other party has access to any of user's personal information as a rule, unless the user explicitly permits it.
- Only a limited group of personnel from the register holder has access to all of the information in the register.
- All information in the register is protected by strong, up to date technical data protection technologies.

## Data retention time

Information is being saved and processed until further notice, but at least as long as any governing legislation require. Register holder has the right to delete any information used without warning, as long as governing legislation does not prevent it.

## Rights of the registered person

The registered person is entitled to all the rights the governing data protection regulation requires concerning his own personal information.