

# Tuudo mobile app – Accessibility statement

This is the accessibility statement of the **"Tuudo mobile app"** service, and it has been drafted on 28<sup>th</sup> of May 2021 and updated on 6<sup>th</sup> of August 2021. The service is regulated by the Finnish act on the provision of digital services (*laki digitaalisten palvelujen tarjoamisesta* 306/2019), which requires public online services to be accessible.

The accessibility of the service has been self-assessed.

# Accessibility of the digital service

Partly meets the requirements for accessibility.

#### Non-accessible content

- 1. The following content is not within the scope of the applicable legislation
  - Contents published by users or other third parties that are not created, financed or moderated by the service supplier
  - Streamed video or audio broadcasts that are not to be recorded for keeping or republication

# Did you spot an issue in the accessibility of our digital service? Let us

#### know and we do our best to fix it.

Email

info@tuudo.fi

## Supervisory authority

If you spot any issues in the accessibility of the website, please inform us, the administrators of the site, first. It may take up to 14 days for us to respond. If you are not satisfied with our response or you do not receive any response at all within two weeks, you can report the issue to the Regional State Administrative Agency for Southern Finland. Detailed information on how to report an issue and how the matter will be processed is available on the Regional State Administrative Agency's website.

## Contact details of the supervisory authority

Regional State Administrative Agency for Southern Finland Accessibility Control Unit www.saavutettavuusvaatimukset.fi saavutettavuus(at)avi.fi Tel. +358 (0) 295 016 000